



## CommerzBank (Luxembourg) employs Validata Test Factory concept to deliver formal testing for TEMENOS T24™ upgrade project

### Client Overview



The satisfaction of customers is at the heart of all their activities. Commerzbank is unreservedly committed to customer satisfaction, and it is by this criterion that our success is measured.

With the merging of Dresdner Bank into Commerzbank in May 2009, a new leading bank was formed: the new Commerzbank is building on its strengths as a relationship bank for private and corporate customers in Europe, as a strong universal bank with many years of effective and comprehensive experience built up by two long-established institutions.

### Business Challenge

Following the merger with Dresdner, CommerzBank in Luxembourg has undertaken an integration project that impacted both resource and IT Banking Systems. The Private Banking function, already T24 and Validata customers embarked on a project to upgrade their T24 environment and integrate the local Dresdner business. The need for a new regression testing suite was identified as a necessity but internal resources were stretched and not available.

### Issues faced

The project plan was aggressive and availability of internal resource, from both business and IT, was limited. A solution was required that delivered a repeatable regression test suite which could be delivered with limited reliance on internal resource.

### Solution Outline

- Validata developed a testing strategy (and full plan) for delivering regression test suite to meet the timelines demanded by the client
- Validata resources worked in conjunction with those of the client, managing the process and developing and executing the tests
- The Validata SAS solution was used to produce all the management reporting for project progress
- Validata SAS was also used to develop and execute a combination of automated and manual test cases
- The full solution was delivered on a fixed fee basis



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### Validata Approach

- Full tedelivery plan was developed
- Weekly management reporting of progress was provided from Validata SAS Executive Dashboard
- The business requirements were recorded in Validata SAS
- The development delivery schedule was organized by module , with the test case build tailored to match
- The test cases were associated to the requirements, providing full coverage reporting for test and project management
- Reusable regression test cycles were created and executed on a regular cycle, in multiple environment
- Test suite delivered required minimal maintenance – with test data and expected results automatically amended as required by the Validata SAS tool

### Benefits & Advantages

- ✓ Testing delivery managed from start to finish
- ✓ With Validata providing a solution, encompassing product and resource, the bank were able to concentrate their resources more effectively
- ✓ The bank were able to fix monthly costs for testing, with Validata able to offer work on fixed price basis because the solution encompassed both product and services