

Investment and Insurance Banking Client selects Validata for quality assurance of their T24 implementation

Client Overview

Customer is an Investment and Insurance Bank, with 12 branches and provides expert advice on banking, loans, investments and insurance. The bank has \$2.0 billion in assets under administration.

Business Challenge

Implementation of a core solution within the application infrastructure creates many challenges. The bank realized the need to ensure that Quality Assurance processes and procedures were at their most effective. Desired full testing to be available prior to implementation and full regression testing post implementation. Interface testing.

The bank selected TEMENOS T24 in order to increase product innovation, improve customer service and better integrate its multi-application environment. The Quality Assurance process was managed manually and did not benefit from any supporting tools. It was obvious that, for a project of this size, a solution that offered support to the process and test automation was going to be necessary.

Solution Outline

- Validata SAS was purchased to form the basis of the Quality Assurance effort for the TEMENOS T24™ implementation
- Validata provided training and initial consultancy for internal staff to build test automation
- Validata was engaged to deliver an automated regression test pack for TEMENOS T24 R9 and all interfaces related and interacting with it

Validata Approach

- Validata SAS installed and communication effected with TEMENOS T24 R8 environment
- Initial training and Quick Start consultancy undertaken
- Validata resources employed to deliver regression test pack

Benefits & Advantages

- ✓ Validata SAS workflows and integration with TEMENOS T24 allow for test automation to be delivered
- ✓ Regression test pack with over 750 test cases and 2,000 executable test steps delivered in 5 weeks
- ✓ The bank was able to fix costs for regression test pack delivery; with Validata able to offer work on fixed price basis because of test case accelerators already available within its library